NETID LOGIN INSTRUCTIONS

Preferred Browser: Latest stable release of Firefox found at www.mozilla.org/

All first time student users must validate their HCC NetID account using the NetID Password Management Portal at https://netid.hccfl.edu

Your username:

Your NetID username is your first initial and your last name. If you have a common last name you may have a number after it.

For example, Jane Student has a username of jstudent12. The number after her last name indicates that there are 11 other individuals at HCC with a first name beginning with the letter “J” and her same last name.

You can retrieve your user name at the HCC NetID password manager at https://netid.hccfl.edu

Your password:

First time users will use the first initial of their first name in uppercase and the first initial of their last name in lower case with their seven digit student ID.

For example, Jane Student has a student ID of 0865432; her first time password would be Js0865432.

As a student you will use your NetID to login to the following sites/services:

- WebAdvisor – (Class registration, view grades, etc.)
- MyHCC (Learning Management System)
- SmarThinking (Online tutoring)
- HawkMail365* (HCC student email)

*Note: When logging into HawkMail365 you need to include “@hawkmail.hccfl.edu” as part of your username.

If you have problems logging into any of these sites you can contact the HCC Live Help Desk for assistance.

HCC Live Help Desk
Home Page: http://hcclive.hccfl.edu
Call Toll Free: 1-877-736-2575
24 hours / 7 days a week